

SCHEME ACHIEVEMENTS FOR 2013/14

We are achieving our family support targets: To meet our commitment to the Big Lottery, BBC Children in Need, and other funders the Scheme needs to support 110 families per year. In this last financial year we have supported 124 families, an increase of 22% on the previous year. 108 of those families were supported through home-visiting volunteers; (up 23% from the previous year) 16 families were supported solely through family group support and 7 families received support from both services. In total, 315 children benefitted from our support, 52 (17%) of which, were classified at higher end level 2, children in need or child protection.

The scheme received 128 new referrals. Of the referrals supported, the majority came from health visitors and other health professionals (45%), 23% were from families who referred themselves, 20% from children's centres and 5% from social workers. The remaining 7% originated from housing, education and other services. In total, 66% of referrals were supported. Home visiting support was fairly evenly split across our regions of Exeter and East Devon, with 56% of families supported living in Exeter and 44% in East Devon.

Our aim is to increase our home-visiting volunteer numbers annually. Our goal this year was to train 18 home-visiting volunteers and we have achieved this. We are also mid-way through training an additional 12 volunteers: Bringing the number of volunteers who directly support families in Exeter and East Devon to 57 (69 once our current prep course finishes) Our goal in the coming year will be to train at least 24 volunteers. Volunteer preparation courses will take place in autumn 2014 and spring 2015 as a minimum.

Looking forward, our success will depend on continued engagement with local communities to attract the required numbers of suitable volunteers. And to secure the additional funds needed to ensure continuation of the quality of service delivery whilst increasing the numbers of families supported.

Evaluation of Impact

108 families supported in year through home-visiting volunteers. Of which, 61 have closed and 47 are still receiving support.

There were 11 unplanned endings where impact evidence was unable to be captured.

2 families are still receiving support in our family group and therefore end of support evaluation is not available

Therefore evaluation of impact is from the remaining 48 closed families:

- 4 families (8%) expressed no difference in outcomes from having Home-Start support.
- **44 families 92% expressed a positive difference from having Home-Start support.**

I would like to say a huge thank-you to all who have contributed to our successes last year and welcome to those new to Home-Start Exeter and East Devon

Sue Rose
Scheme Manager